



**Worldwide Purveyors of  
Unique Stones**

**EleGant Marble LLC.**  
(a member of the EleMar Group)

**LIMITED Stone WARRANTY**

**Phone: 703.996.0121**  
**[www.elemarvirginia.com](http://www.elemarvirginia.com)**

**EleGant Marble LLC.**  
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**LIMITED Stone WARRANTY**

EleGant Marble LLC ("EleGant") warrants you, the owner of the original purchaser of Crystal Guard™ natural stone products, upon the following terms and conditions, that for a period of ten (10) years from the date of installation the installed Crystal Guard™ natural stone products will be stain resistant to common food and beverage liquids.

In the event that staining in the Crystal Guard™ product occurs during the limited warranty period, EleGant will:

- Repair or help in repairing the stained Crystal Guard™ products; or
- At its option, repair or replace the stained Crystal Guard™ products with the closest available matching material at no cost, up to the cost of the original materials. Whether EleGant repairs or replaces the Crystal Guard™ products, we will seek to obtain the best possible result. Exact color match cannot be guaranteed.

**WHAT THIS LIMITED WARRANTY COVERS:**

- This limited warranty covers only Crystal Guard™ products that have been permanently installed in your residence for countertop usage, and that you have maintained according to the Crystal Guard™ Care and Maintenance Guide provided free of charge at the time of installation. You may request additional copies of the Guide from EleGant. EleGant or its service agents will have sole discretion to determine the action required to remove/repair a stain, and will notify you of such course of action in a timely manner.

**THIS LIMITED WARRANTY WILL BE EFFECTIVE ONLY IF:**

- The product has been installed by an EleGant authorized service installer;
- You complete, sign and return the warranty registration form to EleGant within sixty (60) days of the initial installation;
- You follow and adhere to the care and maintenance guidelines;
- The requirements stated in this limited warranty are fulfilled,
- You provide proof and date of purchase and initial installation; and
- The product has not been moved from its original place of installation.

**WHAT THIS LIMITED WARRANTY DOES NOT COVER:**

- This limited warranty does not cover any Crystal Guard™ product that is installed for commercial use, for outdoor use, or that is subject to extreme weather changes.
- This limited warranty does not cover any Crystal Guard™ product installed for usage other than as a countertop. This limited warranty does not apply to other installations such as, but not limited to, shower walls, boats, or recreational vehicles.

- This limited warranty covers only food and beverage stains. It does not cover stains caused by other substances, such as (but not limited to): silicone, automobile oil, paint, and putty oils.
- This limited warranty does not cover defects caused by a failure of material integrity, improper fabrication, or improper installation.
- Because Crystal Guard™ products are natural stone; they are subject to color variations, veining variations, mineral deposits, water lines, pits, fissures, surface marks surface irregularities, and other variances that naturally occur in the stone. These variances are not covered by this warranty. If after, or during installation, you decide that you do not like the color you selected or the natural color variations and veining of your installation, replacement is not covered by this limited warranty.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the Crystal Guard™ product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full, or that were not paid for on a timely basis in accordance with the terms of any EleGant contract or invoice.
- This limited warranty does not cover damage caused by a failure to care for and maintain the product in accordance with the Crystal Guard™ Care and Maintenance Guide.
- This limited warranty does not cover products that have been exposed to abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" include, but are not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or uneven exposure to weather conditions, physical or chemical abuse, acid etching, damage from improper care and maintenance, and damage from chipping, cracking, impact damage or breaking due to customer abuse.
- This limited warranty does not cover damage or injury caused in whole or in part by job site conditions, architectural and engineering design, structural movement or settlement, acts of vandalism, accidents, or flood, fire, tornadoes, or other acts of nature.
- This limited warranty does not cover seam performance.
- This limited warranty is non-transferable and does not cover claims made by subsequent owners of your home.
- This limited warranty does not cover product that you, the customer, decide you do not like after installation due to color, edging styles or other opinions based on personal preference.

**RECOMMENDED MAINTENANCE:**

This limited warranty covers Crystal Guard™ products that have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. We recommend cleaning as needed to enhance the look of the surface with Granite Counter top cleaners sold in Home Depot type retailers or similar cleaners without ammonia.

**Never use anything containing ammonia.**

- Do not use any chemical sealant products as they will void this warranty. The recommendations for properly maintaining Crystal Guard™ natural stone

products are not limited to the above recommendations. Please consult the Care and Maintenance Guide for Crystal Guard™ for a complete description of the recommended maintenance.

**REGISTRATION:**

To register this limited warranty, the end consumer must fill out the warranty registration and return it to EleGant at the address shown on the registration within sixty (60) days of installation to be eligible under this limited warranty,

**TO OBTAIN SERVICE UNDER THIS WARRANTY:**

To obtain service under this limited warranty, contact EleGant directly by writing:

**EleGant Marble LLC.  
Attention Warranty Administrator  
22890 Quicksilver Drive  
Dulles, Va 20147**

In order to obtain service under this limited warranty, you must permit EleGant authorized agents to inspect your Crystal Guard™ product at your residence. Also, you must reasonably cooperate with EleGant in the efforts to service this limited warranty, provide reasonable access to the premises, and follow instructions /procedures to remove stains. Except as provided in this limited warranty, EleGant shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or inability to use the product in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE, AND THE OBLIGATION AND LIABILITY OF EleGant UNDER THIS WARRANTY SHALL BE LIMITED TO A REPAIR OR REPLACEMENT OF THE STAINED MATERIAL, INCLUDING ASSOCIATED DELIVERY CHARGES TO THE FABRICATOR. FABRICATION OF THE SLAB OR PORTION THEREOF INTO A COUNTER TOP IS NOT WARRANTED BY ELEGANT, AND MAY OR MAY NOT BE WARRANTED BY YOUR FABRICATOR AND INSTALLER OF THE COUNTERTOP.

EleGant makes no other warranty, representation or guarantee, expressed or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. This is the only warranty offered by EleGant for Crystal Guard™ natural stone products.

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**Crystal Guard<sup>tm</sup> Warranty Registration**  
**Fill in and mail within 60 days of installation to**  
**validate warranty.**

Installation Date: \_\_\_\_\_

Name:

\_\_\_\_\_

Street Address:

\_\_\_\_\_

City: State: Zip Code:

Phone: \_\_\_\_\_ Email

Address: \_\_\_\_\_

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